

UPGRADE YOUR METER IN JUST 4 EASY STEPS



BEFORE STEP 1

Make sure you have topped up all tokens purchased before the upgrade. ZETDC will not be liable for old tokens that were not recharged before the upgrade.

STEP 1

Purchase electricity

You will get three sets of 20-digit tokens when you purchase electricity. The upgrade tokens are generated when you purchase electricity and are not paid for.

STEP 2

Enter the first set of 20-digit token

Wait until Confirmation is received before proceeding.

STEP 3

Enter the second set of 20-digit token

Wait until Confirmation is received before proceeding.

STEP 4

Enter the third set of 20-digit token

Once complete your recharge token (the 3rd token) will be loaded successfully.

Meter codes to check if you have successfully upgraded

Meter Type (meter number starting with)	Short Code to check Key Revision Number	Result before key change process	Expected result if the process has been successful
INHEMETER Old Version (371...)	077	1	2
INHEMETER New Version (372...)	C729	1	2
EDMI (430...)	04	1	2
HEXING (141/2...)	873	1	2
ISKRA (30...)	005	1..2	2..2
ITRON (016...)	005	KR KT 1 2 ✓	KR KT 2 2 ✓
LANDIS & GYR (070...)	057	1	2

Select your meter type. Punch in the meter code e.g for EDM I meter punch in the code 04 and press the enter button. Before the upgrade, the result is 1 and after the upgrade, the result is 2.

Visit:

www.selfservice.zetdc/viewkctoken

If you do not receive upgrade token
or
For misplaced tokens



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