



NOTICE TO OUR VALUED CUSTOMERS : NATIONWIDE

The Zimbabwe Electricity Transmission and Distribution Company (ZETDC) would like to inform its valued clients of additional services which can be rendered upon payment of a quoted fee. This will ensure quality of supply and product thereby reducing the negatives of the essential resource among them accidents, poor power factor, substandard electrical works etc. A list of additional services provided by the utility is shown below:

1. MAINTENANCE WORKS

a) Transformer Maintenance (Routine and Faulty)

- i) Change Silica Gel
- ii) Oil Tests and top up
- iii) House keeping
- iv) Transformer and bushing cleaning
- v) Fire guard
- vi) Insulation Resistance tests
- vii) Arc horn settings
- viii) Cables inspections and tightening loose connections
- ix) MCCB settings and tightening connections
- x) Checking and upgrading of Earthing Integrity
- xi) Perimeter fence painting

b) Ring main unit

- i) check oil level
- ii) Oil dielectric tests
- iii) Mechanism serviceability
- iv) earthing integrity
- v) HV terminations inspections

c) Metering unit maintenance

- i) Inspection
- ii) Tighten loose connections
- iii) Cleaning
- iv) Insulation resistance tests

d) Line maintenance

- 1) Routine Line inspection and maintenance of private lines in farms and mines (LT, 11kV and 33kV)

2. POWER INFRASTRUCTURE CONSTRUCTION

- a) Construction of private high voltage lines in mines (11kV up to 33kV)
- b) Construction of private LT lines in farms and mines
- c) Construction of substations up to 5 MVA

3. OTHER

- a) Demand Side Energy Management Advisory Services
- b) Power quality analysis at 11kV and 33kV
- c) Maintenance of circuit breakers, isolators, substation batteries and battery chargers where applicable
- d) High Voltage Switching Authorization Training and testing

Clients to contact our local offices via the Senior Client Services Officer or Engineers for a quote on work to be done.